MinistryMatch System Release Notice

Release Version: 26.03
Deployment Date: May 17, 2026

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1. Overview

Release 26.03 introduces improvements focused on clarity, usability, and data integrity across key workflows within the MinistryMatch Hub. This release enhances the in-app support experience, simplifies Church Survey navigation, and introduces safeguards to reduce duplicate organization records.

These updates are designed to help churches and administrators move more confidently through setup and management tasks, while reducing friction and support needs.

- **Planned rollout:** Single deployment
- **Deployment window:** Sunday, May 17, 2026 at 8:00 PM MT
- **Expected downtime:** Minimal; brief service interruption may occur
- **Support:** Email support or use the online contact form

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2. Audience

This release notice applies to:

- Church and organization administrators
- Autonomous churches managing their own search process
- Denominational administrators and consultants supporting churches
- MinistryConnect users responsible for setup, surveys, and administration

Note: This release does not impact individuals completing an assessment or candidate profile using an existing license.

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3. Summary of Enhancements

A. New Help Center Experience

This release introduces a new in-app Help Center designed to provide faster, more accessible guidance within the MinistryMatch Hub.

Key Enhancements

- Searchable help topics available directly within the application
- Expandable guidance for step-by-step instruction
- Downloadable resources for deeper support
- Admin-facing tools for managing help content

Impact for Administrators

- Reduces the need to leave the platform to find answers
- Improves onboarding for new users and autonomous churches
- Decreases reliance on external support for common questions

Recommended Actions

- Familiarize yourself with the Help Center location and features
- Update any internal documentation that references older help resources

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B. Church Survey Navigation Improvements

Navigation and flow within the Church Survey setup and editing experience have been refined to improve clarity and consistency.

Key Enhancements

- Improved navigation between categories and questions
- More consistent behavior across survey setup screens
- Clearer progression when building and editing survey content

Impact for Administrators

- Reduces confusion during survey creation and editing
- Improves efficiency when managing survey structure
- Creates a more predictable and guided experience

Recommended Actions

- Review the updated survey navigation flow (if applicable)
- Update any training materials that reference prior navigation behavior

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C. Duplicate Account Prevention Enhancements

New safeguards have been introduced to reduce the creation of duplicate organization accounts.

Key Enhancements

- Improved duplicate detection using organization name and similarity matching
- Clearer warning messages during account creation
- Enhanced validation and performance for duplicate checks

Impact for Administrators

- Reduces risk of duplicate church records
- Improves long-term data integrity across the platform
- Minimizes confusion caused by multiple accounts for the same organization

Recommended Actions

- Review duplicate warnings carefully when creating new organizations
- Confirm existing organization records before initiating new account creation

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D. Additional System Improvements

Several supporting enhancements improve overall system reliability and consistency.

Key Enhancements

- Role and authorization improvements for organization user management
- PDF and report generation refinements for layout and reliability
- Language and messaging updates (English and Spanish) for improved clarity

Impact for Administrators

- More consistent report outputs

- Improved security and clarity around user management actions
- Clearer system messaging across workflows

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4. Notes for Denominations and Consultants

- No configuration changes are required
- Existing oversight relationships and permissions remain unchanged
- No partner-specific variants are included in this release

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5. Deployment and Monitoring

- Deployment begins Monday, April 6, 2026 at 8:00 PM MT
- Brief service interruption may occur during deployment
- System monitoring will be active throughout rollout
- Additional monitoring will continue during the first 24 hours post-release

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6. Support and Resources

- Contact Form: https://app.theministrymatch.com/default/?page=contactRequest
- Release Notes: https://theministrymatch.com/release-notices/

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7. Frequently Asked Questions

Will this affect existing data or accounts?
No. Existing data and accounts remain unchanged. These updates improve workflows and system behavior.

Do I need to take any action before the release?
No pre-release action is required.

Will pricing or licensing change?
No. There are no pricing or licensing changes in this release.

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8. Administrator Readiness Checklist

☐ Review the new Help Center and how to access it
☐ Familiarize yourself with updated Church Survey navigation (if applicable)
☐ Update any internal training or onboarding materials
☐ Anticipate minor user questions during the first week after release